

617-437-1672 (TTY)

American Cancer Society
Information on screening, free examinations,
diagnostic services, treatment, and transportation
800-ACS-2345
www.cancer.org

Anonymous HIV Testing
Information and referrals for HIV testing and needle
exchange programs
800-750-2016

Cancer Information Service
Information and referral for treatment, diagnosis, local
resources and early detection
800-4-CANCER (Bilingual)

Fenway Community Health Center
Anonymous HIV Testing
617-267-0900/Boston
888-242-0900 English & Spanish
617-926-6460 Spanish
617-859-1256 (TTY)
www.fenwayhealth.org

Advocacy
Health Law Advocates, Inc.
Statewide consumer advocacy organization promoting
health care for every person in Massachusetts
617-338-5241
www.hla-inc.org

Massachusetts Office of the Attorney General
Insurance Hotline
888-830-6277/Boston
617-727-0434 (TDD)
508-792-7600/New Bedford
508-990-9700/Worcester
413-784-1200/Springfield
www.ago.state.ma.us

**Massachusetts Office of the Managed Care
Ombudsman**
Assist members of managed care organizations in
understanding their rights and the processes available
to them according to their managed care organization's
internal grievance procedures
800-436-7757
www.state.ma.us/ombud/omco.htm

Massachusetts Division of Insurance
Consumer Help Line
617-521-7777/Boston
617-521-7490 (TDD)
www.state.ma.us/doi

For MEDICARE issues contact:
Mass Pro
Ensures the consistency and quality of care for both
the Medicare and MassHealth (Medicaid) populations
in Massachusetts
800-252-5533
www.masspro.org

Greater Boston Medicare Advocacy Project
Assists both elderly and disabled people who may have
been unfairly denied Medicare. Will provide help by
giving advice or free legal representation.
617-371-1234 ext. 400/Boston
800-323-3205
www.gbbs.org

The Center for Medicare & Medicaid Services
Runs the Medicare and Medicaid programs.
617-565-1188
www.cms.hhs.gov

For MEDICAID (MassHealth) issues contact:
Massachusetts Division of Medical Assistance
Provides Medicaid-funded benefits to families,
children, and adults with disabilities, and to senior
citizens who meet eligibility requirements and who
cannot otherwise afford health care.
Customer Service Line
800-445-6604
www.matp.org/dma.html

Medicaid Managed Care Recipient Line
800-682-1062

State Agencies
Massachusetts Department of Public Health
Massachusetts Women’s Health Network
Provides free breast and cervical cancer screening and
diagnostic services, and health education services to
low income, uninsured women
877-414-4447 (English, Spanish, Portuguese)
617-624-5992 (TTY)
<http://www.state.ma.us/dph/fch/whn/index.htm>

**The Massachusetts Commission on the End of
Life Care**
To assist individuals and their loved ones better
address end of life issues.
617-624-5424
www.endoflifecommission.org

Federal Information Center
Information about federal agencies and programs
800-688-9889

Citizen Information Line
Information about state agencies and programs
800-392-6090

State Representative and Senators
617-722-2000/State House



**Massachusetts
Commission on the Status of Women
19 Staniford Street, 6th Floor
Boston, MA 02114
T: 617-626-6520
F: 617-626-6530
TTY: 711-617-626-6520
E-mail: mcsw@state.ma.us
Web: www.mass.gov/women**

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Massachusetts Commission on the Status of Women



Health/Medical Assistance Resource